

※This email is sent to customers who are currently using or have previously used our products.
※If you would like to unsubscribe from our emails, please click 'Unsubscribe' at the bottom of the original email.

Dear Valued Customer,

Thank you for choosing GeoTechnologies as your trusted partner. We hope this message finds you well.

■ New Service Alert: "Ask Anything Support" is Now Available

We're excited to introduce our new "Ask Anything Support" service, designed to provide you with comprehensive assistance beyond traditional support channels.

From technical support to exploring new possibilities with our products, our team is here to help.

 [Contact Ask Anything Support → nandemo@geot.jp](mailto:nandemo@geot.jp)

■ Real Customer's Inquiry

Case Study: Detecting When Maps Finish Loading with MapFan API

The customer's maps were loading slowly due to network issues, which was affecting their print processing timing.

Our Solution:

✔ Size-specified Map Image Retrieval API

- Retrieve as a map image and detect completion via the load event
- Technical documentation provided

✔ Third-Party Library Integration

- Utilized Leaflet.js TileLayer load events
- Since Leaflet.js falls outside our official support scope, we provided our developer blog with sample code

We also handle simple requests, such as updating email recipients when contact persons change.

This way, we provide optimal solutions tailored to each customer's specific needs, so please feel free to contact us.

■ What Can We Help You With?

Our customers often ask us:

- "I'm not sure where to ask this question..."
- "I want to explore what's possible with maps"
- "How can human flow data benefit my business?"
- "How can I get more value from my current products?"
- "What's new with your products?"
- "Do you have the specific data I need?"
- "I have ideas for product improvements"

From product-specific questions to general inquiries about maps and location data, we're here to help.

Your existing support channels remain unchanged.

■ How to Get Started

Simply email us at nandemo@geot.jp with:

- Company Name
- Division
- Your Name
- Inquiry Details

Our Customer Success team will respond promptly with personalized assistance.

Thank you for your continued partnership. We look forward to helping you achieve even greater success with our solutions.

Best regards,

Customer Success Team

[Corporate Site](#) [Products & Services Site](#)

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Customer Success Team

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